

**OCCUPATION
HIGHLIGHTS**

#3 OCCUPATION IN THE
HEALTHCARE & SOCIAL
ASSISTANCE SECTOR
(9% of all jobs in the sector)

Number of jobs 2016
766

**CHANGE IN # OF JOBS
2016 - 2017**
0%

Median Earnings (2017)
\$22.96/hr

Earnings Range (2017)
\$18.99/hr → \$27.66/hr

Aging Workforce
43% Over the age of 45

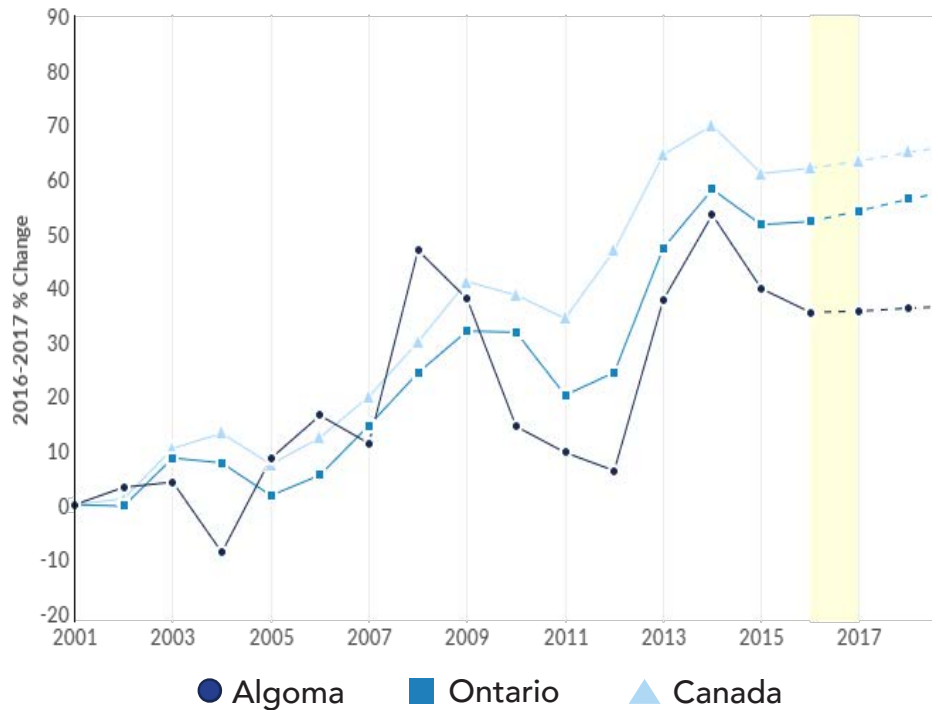
Gender
63% Female 42% Male

SOCIAL AND COMMUNITY SERVICE WORKERS NOC 4212

Social and Community Service Workers

Social and community service workers administer and implement a variety of social assistance programs and community services, and assist clients to deal with personal and social problems. They are employed by social service and government agencies, mental health agencies, group homes, shelters, substance abuse centres, school boards, correctional facilities and other establishments.

Employment Trends



| REGION | 2016 JOBS | 2017 JOBS | CHANGE | % CHANGE 2016 - 2017 | MEDIAN HOURLY EARNINGS |
|---------|-----------|-----------|--------|----------------------|------------------------|
| Algoma | 764 | 766 | 2 | 0% | \$22.96 |
| Ontario | 48,285 | 48,911 | 626 | 1% | \$21.76 |
| Canada | 133,194 | 134,292 | 1,098 | 1% | \$21.16 |

Job Titles

- Aboriginal outreach worker
- Addictions worker
- Child and youth worker
- Community development worker
- Community service worker
- Crisis intervention worker
- Developmental service worker
- Drop-in centre worker
- Family service worker
- Group home worker

INDUSTRIES OF EMPLOYMENT

| | |
|---|-----|
| INDIVIDUAL AND FAMILY SERVICES | 20% |
| NURSING CARE FACILITIES | 19% |
| VOCATIONAL REHABILITATION SERVICES | 6% |
| COMMUNITY CARE FACILITIES FOR THE ELDERLY | 6% |
| ABORIGINAL PUBLIC ADMINISTRATION | 5% |

What Are The Typical Job Duties?

- Review client background information, interview clients to obtain case history and prepare intake reports
- Assess clients' relevant skill strengths and needs
- Assist clients to sort out options and develop plans of action while providing necessary support and assistance
- Assess and investigate eligibility for social benefits
- Refer clients to other social services or assist clients in locating and utilizing community resources including legal, medical and financial assistance, housing, employment, transportation, day care and other services
- Counsel clients living in group homes and half-way houses, supervise their activities and assist in pre-release and release planning
- Participate in the selection and admission of clients to appropriate programs
- Implement life skills workshops, substance abuse treatment programs, behaviour management programs, youth services programs and other community and social service programs under the supervision of social services or health care professionals
- More at jobbank.gc.ca

Campus Based Courses Available In Algoma

- Bachelor of Arts - Community Development (Algoma University)
- Social Service Worker (Sault College)
- Social Service Worker - Native (Sault College)

Social and Community Service Workers In Algoma

| REGION | 2016 JOBS | 2017 JOBS | 2016 - 2017 CHANGE | 2016 - 2017 % CHANGE |
|------------------|-----------|-----------|--------------------|----------------------|
| Sault Ste. Marie | 554 | 553 | -1 | 0% |
| Elliot Lake | 52 | 53 | 1 | 2% |
| Blind River | 46 | 47 | 1 | 2% |
| Thessalon | 24 | 23 | -1 | -4% |